

THANK YOU



Thank you for choosing Wildman.

Just as you have made a commitment to partner with us, we are committed to wildly changing lives by providing exceptional service to you and your employees.

As the third generation of Wildman leadership, I'm proud of the legacy we uphold in providing unmatched service to our customers and caring deeply for our team members, community, and beyond. We believe being in business is a divine privilege and comes with great responsibility to those we serve.

We measure our Net Promoter Score (NPS) by simply asking our customers, on a scale of 1-10, how likely they are to recommend Wildman to a friend. If you're not familiar with NPS, the score can be positive or negative. A score above 0 is considered favorable, above +20 is considered high, and above +50 is considered excellent. **We're thrilled with our score of +67.** Others in our industry currently range in -27 to +25.

To read feedback from other customers, visit wildmanbg.com/customer-testimonials/. Many have said partnering with us allows them to focus better on what's important to their business. Others note their appreciation for our responsiveness and communication.

Our ambition is to keep your team and facility clean, safe, and looking great and value your feedback of what we can do to better serve you. If you have any questions, our Customer Service team is available at (866) 369-1552 from 8 a.m. to 5 p.m., Monday through Friday. If you have a concern outside of business hours, please leave a message and we will return your call within 24 hours. If you have an after-hours, service-related emergency, our on-call manager's cell phone number will be listed on our answering service.

We promise to provide the service level even better than you deserve. To share comments about your service, please feel free to contact me personally at jwildman@wildmanbg.com.

From mats, uniforms, first aid, paper products, and more, Wildman has the solutions you need to succeed.

Again, thank you for this opportunity to serve you.

Sincerely,

Josh Wildman | CHIEF EXECUTIVE OFFICER
Wildman

